

FAQ regarding the funeral

Frequently asked question is listed below

Please refer to them if they are applicable.

Please contact us for any question.

Q1. I'd like to use your facility, can I apply directly?

A. We take applications from funeral directors only, please choose the director first.

Q2. We'd like to send flowers/garlands, where should I contact?

A. We do not allow garlands at the Funeral homes.

If you wish to "send flowers" to the family, please apply through your funeral director.

Q3. Can we bring our own food during cremation?

A. Bringing your own lunches, snacks and drinks are prohibited.

Sandwiches and rice balls are allowed (snacks and drinks are sold at service counter)

Q4. Is there a catering service at the hall?

A. Catering service can be ordered through your funeral director.

Q5. We cannot keep the body at home.

A. We have a chapel of rest for those who use our Funeral homes.

Please consult your funeral director.

Q6. Is there a parking space?

A. There are approximately 50 parking space.

We request to use public transport whenever possible.

Q7. We would like to cremate "burial goods"

A. We request to keep the burial goods at minimum.

Burial items which may cause harmful emission is not allowed to be cremated.

Please refer to "burial goods under" Usage guidance

Q8. We would like to send condolence telegram

A. Please send it after the name and the date are confirmed.

Funeral director or family will receive it directly.

*We do not pass the telegram